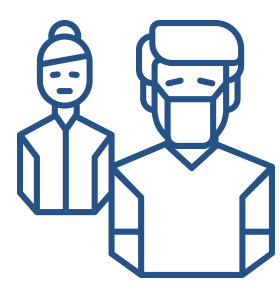




# Tips for Migrant Workers whose Job is Affected by the COVID-19 Pandemic

## Are you worried about COVID-19?

### Simple tips to reduce the risk of infection



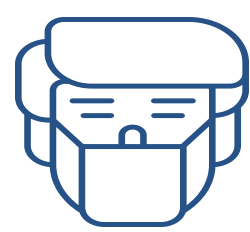
Avoid contact with anyone who has the following symptoms: cough, runny nose, sore throat, shortness of breath or a fever above 37.5 degrees Celsius.



Avoid touching your eyes, nose and mouth.



Wash your hands frequently with soap for 20 seconds or clean your hands with alcohol-based hand sanitizer that contains at least 70% alcohol.



If you or anyone around you are having one or more respiratory symptoms mentioned above, please wear sanitary face masks. Distance yourself from the public. And please seek advice from healthcare professionals.

**Provide information to others so they can also be informed of the situation and do not disseminate false information.** For official updates on COVID-19, you can visit the Thai Ministry of Public Health website <https://ddc.moph.go.th> in Thai and English, Myanmar Ministry of Health website [www.mohs.gov.mm](http://www.mohs.gov.mm) in Myanmar language, Cambodian Ministry of Public Health website [www.cdcmoh.gov.kh](http://www.cdcmoh.gov.kh) and Lao People's Democratic Republic Ministry of Health website [www.covid19.gov.la](http://www.covid19.gov.la)

## Are you considering going home ?

### Do you know that travelling at this time has several risks?



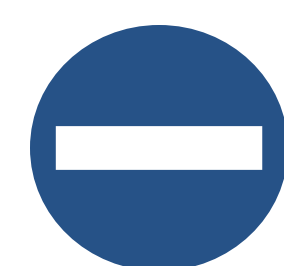
Traveling across the borders that involve passing through crowded areas can lead to transmission of the virus through coughing, sneezing and touching contaminated surfaces.



If a person gets sick, COVID-19 may be carried to the public including your workplace.



Due to COVID-19, immigration checkpoints may be closed, which would affect your re-entry and employment in Thailand.



Some flights and border crossings might close at short notice, or remain closed for a long time. Operations and border-control measures can vary in different locations. For up-to-date advice and information, please contact your embassy or consulate.



For migrant workers re-entering Thailand after leaving, there is an official fee of THB 1,000 for a single re-entry and THB 3,800 for a multiple re-entry permit.

### Tip

**At this time of uncertainty, it is advisable to travel only when it is necessary and reconsider your travel plans for leisure until the situation improves to protect yourself and those around you. If for any reason you do need to travel home, please contact your embassy or consulate for information and assistance.**



# Are you a migrant worker whose job is affected by the COVID-19 pandemic?



## Are you insured through the Social Security Fund?

Employees who have contributed to the Social Security Fund for no less than 6 months within the past 15 months and who lose their job, including as a result of a force majeure such as the COVID-19 pandemic, are entitled to various compensation plans (current as of 17 April 2020). Detailed compensation plans are summarized below:

- Employees (including migrant workers) of businesses who must undergo a quarantine due to the pandemic or force majeure event are entitled to 62 per cent of the basic salary, up to an amount not exceeding THB 9,300 per month, for 90 days period.
- Employees (including migrant workers) of businesses suspended by the Royal Thai Government, such as pubs and entertainment venues, are entitled to 62 per cent of the basic salary, up to an amount not exceeding THB 9,300 per month, for 90 days period.
- Employees (including migrant workers) who are dismissed from employment are entitled to 70 per cent of the basic salary, up to an amount not exceeding THB 10,500 per month, for a 200 day period.
- Employees (including migrant workers) who resign from employment are entitled to 45 per cent of the basic salary, up to an amount not exceeding THB 6,750 per month, for a 90 days period.
- Workers and employers should register at <https://www.sso.go.th>



## Do you have a legal issue that you cannot solve amicably with your employer?

You can submit a complaint through a labour inspector or the Labour Court in the area where you work, or where your employer lives if the court permits.

Please call the Ministry of Labour's Hotline on 1506, then press 2 to seek assistance in Khmer, Lao and Myanmar languages.

You may assign a Government official or a workers' association to take the case to the Court on your behalf without having to pay the court fee.



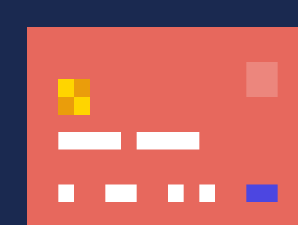
## Do you work full time?

If so, you are entitled to receive severance pay upon termination of the contract by your employer after working at least 120 days in a row with the same employer, as follows:

- 120 days but less than one year - regular wage equivalent to 30 working days.
- 1-3 years - regular wage of 90 working days
- 3-6 years - regular wage of 180 working days
- 6-10 years - regular wage of 240 working days
- 10-20 years - regular wage of 300 working days
- more than 20 years - regular wage of 400 working days

If you are unsure whether you are entitled to severance pay, you can contact the Department of Labour Protection and Welfare via the Ministry of Labour's Hotline 1506.

If you wish to speak to an operator in Khmer, Lao or Myanmar languages, please press 2 when you reach the menu.



## Are you a migrant worker holding a pink card or recruited through the Memoranda of Understanding between Thailand and your home country?

If you are an MOU worker from Cambodia, Lao People's Democratic Republic, Myanmar, or Viet Nam, and if your employer goes bankrupt or has to reduce business size due to the COVID-19 pandemic, you are permitted to change employer. You may also be eligible to extend your stay and work permit (see details below).



## Do you need to change employers?

- Get an official notification from your employer stating that they terminated your contract.
- Your new employer will use this document to register you with the Department of Employment Office.
- Present your passport and current work permit to register with the new employer.

### Tip

**Remember, you should have these personal identification documents with you at all times.**





## Are you worried about your expiring stay and work permits?

The Royal Thai Government has granted an amnesty due to the COVID-19 pandemic for four groups of migrant workers, under specific conditions, to continue working and living in Thailand with their previously registered dependents until 31 March 2022. If you belong to one of these four groups of migrant workers, you must register for your work permit extension before 31 October 2020. A fifth group, namely the dependents of migrant workers, may also be eligible to register for stay and work permits.

If you are already registered, your employer will have a Name List issued by the Department of Employment. You can present the Name List to the authorities together with your passport and current work permit in order to work in Thailand with the same employer, through to the end of March 2022. However, you must complete the work permit extension process **by 30 November 2020**, and your visa will need to be extended on a yearly basis. Please check the eligibility and extension process details in below:

### Groups of migrant workers and their dependents eligible to register for stay and work permits:

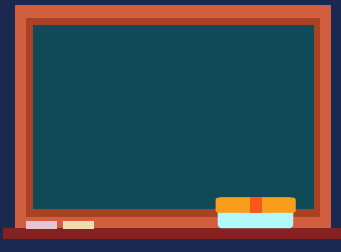
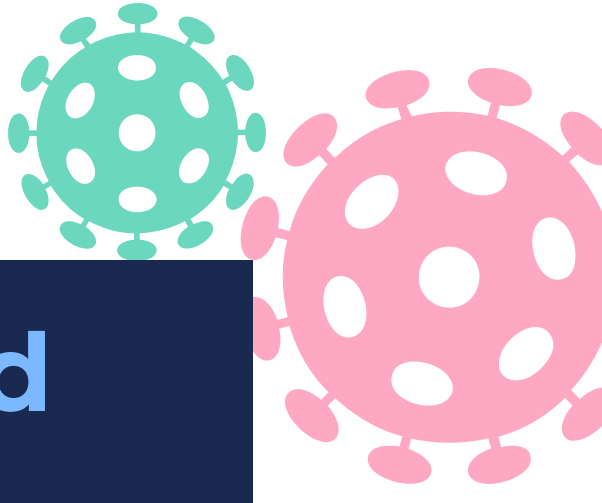
- **Group 1 - eligible workers who have completed four years of employment:** you can renew your work permit for a maximum of two years. Your Non-LA visa can also be extended for one year, with further extensions permitted as long as your work permit and passport remain valid.
- **Group 2 - eligible workers who have changed or are changing employers:** If your work and stay permits are invalid due to a change in employers, you can renew your work and stay permits through the same process as Group 1, with support from the new employer.
- **Group 3 - eligible pink card holders:** if you have completed the Nationality Verification process, but had not yet registered on Name Lists before the 31 March 2020 deadline, you can continue to complete the process to extend your work permit by 31 October 2020.
- **Group 4 - eligible cross-border seasonal workers:** if your Border Pass has expired and you are stranded in Thailand due to the COVID-19 pandemic, you can renew your border pass. Each renewal is valid for 90 days through to 31 March 2022 maximum.
- **Group 5 – eligible dependents of migrant workers (of Groups 1 – 3):** if you are the registered dependent of a migrant worker and have recently turned, or are turning, 18 years of age you can apply for a stay and work permit. If you turn 18 on or before 31 October 2020 and wish to work in Thailand, you must secure a support letter from a prospective employer and submit your application before 31 October 2020. If you turn 18 years of age after 31 October 2020 and wish to work in Thailand, you must secure a support letter from a prospective employer and apply for a stay and work permit within the 60 days prior to your 18th birthday.

### The permit extension process for eligible groups of migrant workers and their dependents:

- The permit extension process for **Group 1** (eligible workers who have completed four years of employment), **Group 2** (eligible workers who have changed or are changing employers) and **Group 3** (eligible pink card holders) is:
  - a) Obtain medical clearance at a designated Thai hospital to confirm that you are free from leprosy, elephantiasis, syphilis, drug addiction, alcoholism and psychosis;
  - b) Purchase two-years Migrant Health Insurance Scheme (MHIS), which can be purchased at designated hospitals if you are not eligible for the Social Security Fund (SSF); or three-months MHIS, which can be purchased at designated hospitals you are eligible for the SSF;
  - c) Obtain Non-LA visa at provincial/Bangkok-based Immigration Bureau offices;
  - d) Obtain E-Work Permit card at Department of Employment offices in respective provinces/Bangkok.
- The permit extension process if you are eligible under **Group 4** (eligible cross-border seasonal workers) is:
  - Steps a) and b) are the same as above for Groups 1 – 3;
  - c) Submit the medical clearance and insurance at the DOE office in respective provinces/Bangkok, to obtain a renewed Border Pass.
- The permit extension process if you are eligible under **Group 5** (eligible dependents of migrant workers who have turned, or turning, 18 years of age) is:
  - Steps a) and b) are the same as above for Groups 1 – 3;
  - c) Submit **application form** at DOE office in respective provinces/Bangkok;
  - d) Obtain E-Work Permit card at DOE office in respective provinces/Bangkok.



# Are you a migrant worker whose job is affected by the COVID-19 pandemic?



## Are you looking for activities to do during the pandemic?



Please visit **[MitrThai.com](https://MitrThai.com)** for up-to-date information including on skills development training courses, such as **[Thai language](#)**, cooking, hospitality, construction and IT skills.



## Are you sick and in need of medical care?

Please go to the hospital or medical centre where you are registered. Present your social security or health insurance card. Every person who is sick from COVID-19 will receive emergency medical treatment according to the Ministry of Public Health Announcement dated 3 March 2020.



## Do you need additional information and assistance?

For reliable and up to date information, please check with your employer, your embassy or consulate, workers' association and civil society organizations such as the Migrant Working Group (**[contact@mwgthailand.org](mailto:contact@mwgthailand.org)**).

Dial 1422 and use extension 81 for Khmer, 82 for Lao and 83 for Myanmar languages for COVID-19 hotline operated by the Department of Disease Control and World Health Organization. The hotline operates daily (except on weekends and public holidays) between 8:00 AM to 8:00 PM. Please note that callers will be charged at the local rate and the hotline can only be contacted from Thai phone numbers.



## Information on Services Available in Thailand

### 1. Labour Attache, Royal Embassy of Cambodia

Address: 518/4 Pracha Uthit Road, Wang Thonglang, Bangkok 10310  
Tel: 02-957-5851-2

### 2. Labour Attache, Embassy of the Lao People's Democratic Republic

Address: 520, 502/13 Soi Sahakarnpramoon, Prachauthit Road, Wang Thonglang, Bangkok 10310  
Tel: 02-539-6679

### 3. Labour Attache, Embassy of the Republic of the Union of Myanmar

Address: 132 Sathorn Nua Road, Bangkok, 10500  
Tel: 094-884-5484

### 4. Migrant Working Group

Email: [contact@mwgthailand.org](mailto:contact@mwgthailand.org)

### 5. Ministry of Labour Hotline

Call 1506 and press 2 to speak to an operator in Khmer, Lao and Myanmar languages.

### 6. COVID-19 Hotline of the Department of Disease Control and World Health Organization

Dial 1422 and use extension 81 for Khmer, 82 for Lao and 83 for Myanmar languages.