

HEALTH ASSESSMENT AND TRAVEL ASSISTANCE

In the context of resettlement, IOM conducts the health assessment of refugees accepted for resettlement prior to their travel, including complete medical assessment (physical examination, chest x-ray, phlebotomy, etc.), pre-departure/embarkation check-ups and ensures fitness to travel. IOM operates its own laboratories in Thailand where specimens are examined to detect various infectious diseases. IOM also provides immunization and presumptive treatment to the refugees, so that they can travel safely and do not pose a public health risk to other travelers or receiving communities. Support services, including tuberculosis detection and counseling, are also provided for both refugees and migrants.

IOM Thailand also conducts health assessments for prospective migrants to the United Kingdom, Australia, Canada, and New Zealand at the Migration Health Assessment Center (MHAC) in the Kasemkij Building on Silom Road. Visa applicants should refer to the below information.

FRAUD WARNING!

It has come to IOM's attention that there are applicants who have fallen victim to scams perpetrated by individuals falsely claiming to offer appointments for visa application and medical examination at IOM's Migration Health Assessment Center (MHAC), with the intent to obtain personal information or solicit money from applicants.

We encourage all applicants to exercise caution. You can avoid becoming a victim by noting the following:

- IOM will never email a visa applicant from a free email service, such as Gmail, Hotmail, Yahoo, etc.
- An official IOM email address ends in "iom.int". Any immigration medical examination-related correspondence coming from an address that does not end with "iom.int" should be considered suspicious.
- IOM will never ask you to pay the service fee in advance to a personal account. **The service fee is to be paid at the clinic during your actual appointment!** For UK applicants, if you opt to pay online via SCB, the payment must be made three days in advance to IOM's official bank account. Proof of payment is required to be presented on the appointment date (see additional details in [Pre-paid via bank transfer](#)).
- Appointments for medical examination with IOM can be made online (click below), by email (iommedbkk@iom.int), or by phone (02-2347950-5).

If you have any questions, please do not hesitate to contact us by email iommedbkk@iom.int or phone 02 2347950-5.